

## **ITI Capital Limited**

## **BUYBACK - DATA FOR EVERY MONTH ENDING - MAY, 2024**

S. No.	Received from	Pending as at	Received	Resolved	Total	Pending	Average
		the last	during the	during the	pending	complaints	Resolution
		month	particular	particular	during the	> 1 month	time ^/(in
			month	month(May	particular		days)
			(May 2024)	2024)*	month (May		
					2024)		
1	Directly from	NA	Nil	Nil	Nil	Nil	Nil
	Investors						
2	SEBI (SCORES)	NA	Nil	Nil	Nil	Nil	Nil
3	Stock Exchanges	NA	Nil	Nil	Nil	Nil	Nil
4	Other sources	NA	Nil	Nil	Nil	Nil	Nil
5	<b>Grand Total</b>	NA	Nil	Nil	Nil	Nil	Nil

## TREND OF MONTHLY DISPOSAL OF COMPLAINTS (FOR 5 MONTHS ON ROLLING BASIS)

S. No.	Month	Carried	Received	Resolved	Pending	
		forward from	during the	during the	during the	
		previous	particular	particular	particular	
		month	month	month May	month (May	
			May 2024)	2024)*	2024)#	
1	January, 2024	NA	Nil	Nil	Nil	
2	February, 2024	NA	Nil	Nil	Nil	
3	March, 2024	NA	Nil	Nil	Nil	
4	April, 2024	NA	Nil	Nil	Nil	
5	May, 2024	NA	Nil	Nil	Nil	
	<b>Grant Total</b>	NA	Nil	Nil	Nil	

<sup>^</sup> Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

## TREND OF ANNUAL (CALENDAR YEAR) DISPOSAL OF COMPLAINTS (FOR 5 YEARS ON ROLLING BASIS)

S. No.	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of particular year
1	2021				
2	2022	NIL	NIL	NIL	NIL
3	2023	NIL	NIL	NIL	NIL
4	2024				
5	2025				

<sup>\*</sup> Inclusive of complaints of previous months resolved in the current month. #Inclusive of complaints pending as on the last day of the month.