

## ITI Capital Limited

### QIP - DATA FOR EVERY MONTH ENDING - FEBRUARY 2022

| S. No. | Received from           | Pending as at the last month | Received during the particular month (February 2022) | Resolved during the particular month (February 2022)* | Total pending during the particular month (February 2022) | Pending complaints > 1 month | Average Resolution time ^/(in days) |
|--------|-------------------------|------------------------------|--|---|---|------------------------------|-------------------------------------|
| 1      | Directly from Investors | NA                           | Nil  | Nil   | Nil   | Nil                          | Nil                                 |
| 2      | SEBI (SCORES)           | NA                           | Nil  | Nil   | Nil   | Nil                          | Nil                                 |
| 3      | Stock Exchanges         | NA                           | Nil  | Nil   | Nil   | Nil                          | Nil                                 |
| 4      | Other sources           | NA                           | Nil  | Nil   | Nil   | Nil                          | Nil                                 |
| 5      | <b>Grand Total</b>      | <b>NA</b>                    | <b>Nil</b>   | <b>Nil</b>  | <b>Nil</b>  | <b>Nil</b>                   | <b>Nil</b>                          |

### TREND OF MONTHLY DISPOSAL OF COMPLAINTS (FOR 5 MONTHS ON ROLLING BASIS)

| S. No. | Month              | Carried forward from previous month | Received during the particular month (February 2022) | Resolved during the particular month (February 2022)* | Pending at the end of particular month (February 2022) # |
|--------|--------------------|-------------------------------------|--|---|--|
| 1      | January, 2022      | NA                                  | Nil  | Nil   | Nil  |
| 2      | February, 2022     | NA                                  | Nil  | Nil   | Nil  |
| 3      | March, 2022        |                                     |  |   |  |
| 4      | April, 2022        |                                     |  |   |  |
| 5      | May, 2022          |                                     |  |   |  |
|        | <b>Grant Total</b> | <b>NA</b>                           | <b>Nil</b>   | <b>Nil</b>  | <b>Nil</b>   |

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

\* Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

### TREND OF ANNUAL (CALENDAR YEAR) DISPOSAL OF COMPLAINTS (FOR 5 YEARS ON ROLLING BASIS)

| S. No. | Year | Carried forward from previous year | Received during the particular year | Resolved during the particular year | Pending at the end of particular year |
|--------|------|------------------------------------|-------------------------------------|-------------------------------------|---------------------------------------|
| 1      | 2021 |                                    |                                     |                                     |                                       |
| 2      | 2022 |                                    |                                     |                                     |                                       |
| 3      | 2023 |                                    |                                     |                                     |                                       |
| 4      | 2024 |                                    |                                     |                                     |                                       |
| 5      | 2025 |                                    |                                     |                                     |                                       |

The first report with respect to Trend of Annual will be submitted on or before 7<sup>th</sup> January 2023